

**UNITED STATES BANKRUPTCY COURT
EASTERN DISTRICT OF LOUISIANA**

IN THE MATTER OF

BANKRUPTCY NOTICING CENTER
SERVICE INTERRUPTION

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GENERAL ORDER 2026-1

**GENERAL EMERGENCY ORDER AFFECTING SERVICE PROCEDURES IN LIGHT
OF BANKRUPTCY NOTICING CENTER SERVICE INTERRUPTION**

Due to service interruption affecting the Bankruptcy Noticing Center (“BNC”) beginning October 7, 2026, certain notices required in bankruptcy cases and proceedings have not been transmitted. Accordingly,

IT IS ORDERED THAT, effective immediately and pending further Order of the Court, the following notice procedures will apply to pleadings identified below filed on or after Wednesday, October 7, 2026:

Notice Requirements in Chapter 13 Cases

1. The Clerk of Court will generate and file into the record Official Form 309I, *Notice of Chapter 13 Bankruptcy Case*, containing, among other things, the date and time for the meeting of creditors held pursuant to 11 U.S.C. § 341(a) and the hearing on plan confirmation, as well as deadlines to file a complaint to challenge the dischargeability of certain debts and to file proofs of claim. The first five digits of the debtor’s Social Security number must be redacted on the notice copy of the *Notice of Chapter 13 Bankruptcy Case*.

Chapter 13 debtors, proceeding with or without counsel, must serve the ***Notice of Chapter 13 Bankruptcy Case*** by first-class U.S. Mail on all parties in interest who will not receive electronic notice via this Court’s CM/ECF system and file a certificate of service within three days of the date the *Notice of Chapter 13 Bankruptcy Case* is filed into the record.

2. Chapter 13 debtors, proceeding with or without counsel, must serve the **initial chapter 13 plan** by first-class U.S. Mail on all parties in interest who will not receive electronic notice via this Court’s CM/ECF system and file a certificate of service within three days of the date the chapter 13 plan is filed into the record.

3. Chapter 13 debtors, proceeding with or without counsel, must serve any **Order confirming the chapter 13 plan** by first-class U.S. Mail on all parties in interest who will not receive electronic notice via this Court’s CM/ECF system and file a certificate of service within three days of the date the Order confirming the chapter 13 plan is filed into the record.

4. The Clerk of Court will generate and file into the record Orders of Discharge pursuant to 11 U.S.C. § 1328(a). Chapter 13 debtors, proceeding with or without counsel, must

serve an **Order of Discharge** by first-class U.S. Mail on all parties in interest who will not receive electronic notice via this Court's CM/ECF system and file a certificate of service within three days of the date the Order of Discharge is filed into the record.

Notice Requirements in Chapter 7 Cases

5. The Clerk of Court will generate and file into the record
 - Official Form 309A (for individuals and joint debtors), *Notice of Chapter 7 Bankruptcy Case—No Proof of Claim Deadline*, containing, among other things, the date and time for the meeting of creditors held pursuant to 11 U.S.C. § 341(a);
 - Official Form 309B (for individuals and joint debtors), *Notice of Chapter 7 Bankruptcy Case—Proof of Claim Deadline Set*, containing, among other things, the date and time for the meeting of creditors held pursuant to 11 U.S.C. § 341(a) and the deadline to file a proof of claim;
 - Official Form 309C (for corporations or partnerships), *Notice of Chapter 7 Bankruptcy Case—No Proof of Claim Deadline*, containing, among other things, the date and time for the meeting of creditors held pursuant to 11 U.S.C. § 341(a); and
 - Official Form 309D (for corporations or partnerships), *Notice of Chapter 7 Bankruptcy Case—Proof of Claim Deadline Set*, containing, among other things, the date and time for the meeting of creditors held pursuant to 11 U.S.C. § 341(a) and the deadline to file a proof of claim.

The first five digits of an individual Chapter 7 debtor's Social Security number must be redacted on notice copies of Official Forms 309A and 309B.

Chapter 7 debtors, proceeding with or without counsel, must serve **Official Form 309A and 309C** by first-class U.S. Mail on all parties in interest who will not receive electronic notice via this Court's CM/ECF system and file a certificate of service within three days of the date the Official Form 309A or 309C is filed into the record.

Chapter 7 trustees must serve **Official Form 309B or 309D** by first-class U.S. Mail on all parties in interest who will not receive electronic notice via this Court's CM/ECF system and file a certificate of service within three days of the date the Official Form 309B or 309D is filed into the record.

6. The Clerk of Court will generate and file into the record Orders of Discharge pursuant to 11 U.S.C. § 727.

Chapter 7 debtors, proceeding with or without counsel, must serve an **Order of Discharge** by first-class U.S. Mail on all parties in interest who will not receive electronic notice via this Court's CM/ECF system and file a certificate of service within three days of the date the Order of Discharge is filed into the record.

7. Any Order issued by the Court dismissing a *pro se* debtor's no-asset, no-distribution case will be served by the Clerk of Court by first-class U.S. Mail upon the debtor only.

Notice Requirements in Subchapter V of Chapter 11

8. The Clerk of Court will generate and file into the record Official Form 309E2 (For Individuals or Joint Debtors Under Subchapter V), *Notice of Chapter 11 Bankruptcy Case*, containing, among other things, the date and time for the meeting of creditors held pursuant to 11 U.S.C. § 341(a) and the deadlines to file a complaint objecting to discharge or to challenge whether certain debts are dischargeable. The first five digits of an individual debtor's Social Security number must be redacted on the notice copy of the *Notice of Chapter 11 Bankruptcy Case*.

Subchapter V debtors, proceeding with or without counsel, must serve the ***Notice of Chapter 11 Bankruptcy Case*** by first-class U.S. Mail on all parties in interest who will not receive electronic notice via this Court's CM/ECF system and file a certificate of service within three days of the date the *Notice of Chapter 11 Bankruptcy Case* is filed into the record.

General Notice Requirements Across Chapters

9. Any creditor transferring a claim other than for security must complete and file into the record in the case Official Form B-2100A, ***Transfer of Claim Other Than for Security***, available at <https://www.uscourts.gov/forms-rules/forms/transfer-claim-other-security-0>, and serve that notice by first-class U.S. Mail on all parties in interest who will not receive electronic notice via this Court's CM/ECF system and file a certificate of service within three days of the date the *Transfer of Claim Other Than for Security* is filed into the record.

10. Any chapter 7 trustee, chapter 13 trustee, or United States Trustee who files a Notice into the record re-setting the meeting of creditors held pursuant to 11 U.S.C. § 341(a) must serve that notice by first-class U.S. Mail on all parties in interest who will not receive electronic notice via this Court's CM/ECF system and file a certificate of service within three days of the date the ***Notice Resetting Meeting of Creditors*** is filed into the record.

11. The Clerk of Court will generate and file into the record the *Notice of Requirements Under 11 U.S.C. § 521(a)(1)*. The Clerk of Court will serve the *Notice of Requirements Under 11 U.S.C. § 521(a)(1)* by first-class U.S. Mail upon *pro se* debtors only.

12. The United States Trustee who files a Trustee's Statement That Presumption of Abuse Has Arisen Under 11. U.S.C. Section 707(b)(2) must serve notice of that statement by first-class U.S. Mail on all parties in interest who will not receive electronic notice via this Court's CM/ECF system pursuant to the Federal Rules of Bankruptcy Procedure and this Court's Local Rules and file a certificate of service within three days of the date the Trustee's Statement That Presumption of Abuse Has Arisen Under 11. U.S.C. Section 707(b)(2) is filed into the record.

13. Access to the "List of Creditors" link to address labels is also disrupted at this time. CM/ECF users seeking to access the list of creditors to meet service requirements may do so using the following process:

- Select "Query" from the top menu in CM/ECF.
- Input the case number and select the "Run Query" button.
- Select the "Creditor" link.

- On the next screen, leave the “Creditor type” selection blank and select “Run Query” to list all creditors.

Please note that the list of creditors does not include parties in interest in a given case, such as the debtor(s), chapter 7, 11, 13, and Subchapter V trustees, or the United States Trustee. Therefore, parties and counsel should review service requirements to ensure that notice is provided to all appropriate parties, including those not listed on CM/ECF’s list of creditors.

Moreover, finding the interruption of BNC services to constitute good cause for relief under Rule 9006 of the Federal Rules of Civil Procedure,

IT IS FURTHER ORDERED that no party shall be prejudiced by a failure to respond to a notice that was not served as a result of BNC service interruption between October 7, 2026, and October 21, 2026, subject to applicable law and further Order of the Court.

IT IS FURTHER ORDERED that upon request of a party in interest, or *sua sponte*, the Court may extend or re-set deadlines or continue hearings as necessary to accommodate for the BNC interruption.

New Orleans, Louisiana, October 14, 2026.



MEREDITH S. GRABILL
UNITED STATES BANKRUPTCY JUDGE